

Automating collection management system for improved compliance & better performance



Business Need

Automate the Delinquency Management System to have a better visibility of the defaulters and manage it in a near real-time manner.

Business Challenge

Our client is India's leading private bank which has a large network of remittance partners across the world. However, they were facing an issue with the collection process, since it was manual in nature and the efforts spent on the collection process were not getting tracked which led to no real-time reports on collection or fund tracking.

The client wanted a comprehensive collection management solution that would help them to

track and monitor current status as well as visualize the future of collections. Our client was looking out for a partner that could streamline and automate their collection process across their branch network to have a better visibility of the defaulters and mange delinquency in a near real-time manner.

Business Solution

NSEIT's experts understood the problem statement and implemented an out-of-the-box solution with ENCollect - a collection management solution provider. As a digital omnichannel BFSI debt collection system, ENCollect provides an end-to-end mechanism with the RAD platform and supports services for software utilization.

The co-implemented solution is a combination of web-based and mobile applications. The solution consists of features such as; account allocation with auto-allocation logic, quick excel uploads, and a mobile app for front-office services and bank staff, combined with GPS tagging.

Technology Stack

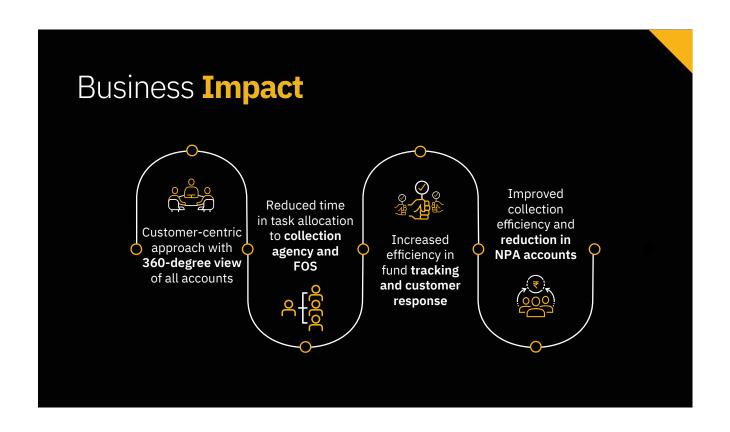












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